



Metro Rod Ltd Safeguarding Statement

Metro Rod Ltd., are aware of our obligations under legal statutes and recognise that to be a successful company we need to place the safeguarding and protection of all persons including children (young persons) and other vulnerable members of the public and others at the forefront of our operational thinking and planning. This policy statement mandates corporate arrangements and will be rigorously applied throughout the business.

As a supplier of responsive and reactive services to properties including residential and care homes, schools hospitals, and other institutions and also private homes and properties, Metro Rod's engineers will regularly have contact with children and other vulnerable persons. Metro Rod acknowledge and accept our responsibility to safeguard and protect these persons and our own personnel.

Metro Rod's engineers are all DBS checked, (within three months of their appointment), and when advised by a Client or Customer of the presence of children or vulnerable persons, this information will be passed on to the engineer responding.

Our engineers are advised that they must not enter any premises where there is not a responsible adult in attendance, and that instructions to carry out or undertake works must be given by a responsible person or the Client representative.

Consideration will be made in these circumstances and where additional control measures are required to ensure the personal safety of the vulnerable persons, these will be agreed in advance with the Client and implemented.

For the safety of our own personnel, Metro Rod engineers will not attend some sites or premises types as 'lone workers', and may decline or defer attendance where their concerns for the safeguarding or safety of vulnerable persons, or their own safety is at risk.

Where situations arise which give cause for concern, Metro Rod reserve the right to withdraw from any site, and will advise the customer / Client accordingly.

The company acknowledges its responsibility to continually improve its safeguarding performance and review the fundamental principles set out above. All employees are actively encouraged to contribute to improvements. Adherence to this policy is a condition of employment, and contractual arrangements.

Peter Molloy, Managing Director
September 2017

This policy is maintained by Metro Rod Ltd's SHEQ department and will be publicised throughout the company on noticeboards, internal intranet facilities and made available to external parties on request.